



SCRUFFY 2 FLUFFY DOG GROOMING

Client Contact Information & Disclaimer

This form must be filled out and read fully before we carry out any work on your dog. All details are kept confidential.

We will keep this form on file for future visits.

Please inform us of any changes.

DOG'S INFORMATION:

Dog's Name:

Breed: Colour:

Sex: Male / Female Age:

OWNER'S CONTACT INFORMATION:

Name:

Address:

Phone:

Email:



DISCLAIMER:

Does your dog have any special needs or health problems? YES / NO

[If yes, please describe below:]

Is your dog currently taking any medications? YES / NO

[If yes, please describe below:]

Does your dog have any behavioral problems? YES / NO

[If yes, please describe below:]

We may take before and after photos and/or videos of your dog while in our care.

Will you allow us to use these for promotional purposes? YES / NO

[If yes, please confirm by writing 'I allow' below:]

BILL

Payment is due at time of service unless prior arrangement. SCRUFFY 2 FLUFFY accepts payment via cash (correct change if possible, we hold limited cash on site), online banking (by prior agreement) and Eftpos (BNZ PayClip).

CANCELLATIONS

If you must cancel your appointment, please give us 48 hours' notice. We understand that schedules sometimes change, however, chronic cancellations may result in a cancellation fee up to 50% of the grooming charge and the inability to book future appointments.



PRICING

Full grooms will start at \$80 and go up in price depending on the size of the dog and condition of coat. There will be other fees added when needed eg flea wash.

VACCINATIONS, FLEAS AND WORMS

We recommend all dogs to be up to date with vaccinations, flea treatments and worming. If any dog has fleas we will automatically give them a flea bath to protect all dogs in the salon. This will incur an extra cost of \$10 per dog.

OWNERS ACKNOWLEDGEMENTS

MATTED COATS

I am aware that neglect of my dog's coat can be a cause for problems after grooming such as clipper/brush irritation. A matted coat prevents air from reaching your pet's skin and may cause your pet to bite or scratch itself, resulting in irritated skin that does not heal properly. Shaving uncovers these conditions, as well as any other skin problems that may have developed from lack of grooming. Please note that it is difficult to shave down a matted pet without slightly irritating the skin. There will be an extra charge of \$10 per 15 minutes for dematting service because of the time and additional blades needed.

If my dog is wiggly or does not remain still during grooming, accidents, although are rare, can happen such as nicks/scrapes from clippers or scissors.

RIGHT TO REFUSE SERVICE

SCRUFFY 2 FLUFFY DOG GROOMING has the right to refuse service for any reason it deems. In the event of a Dog that cannot be groomed safely without danger to the groomer/employees/or others. SCRUFFY 2 FLUFFY DOG GROOMING will use muzzles, collars, slings, straps, etc. Grooming services may be stopped mid-groom if necessary for the safety of the Dog or groomer. Grooming fees may still be applied.

DOGS CAGED OR RUNNING FREE

Your dog will be running free in the sectioned off kitchen area in the salon. As long as your dog has no behaviour issues, otherwise they will be caged. You can opt to have your dog caged separately is you prefer.

If at any time I am not on the premises your dog will be securely caged inside the salon.

CONSENT

I entrust my dog to SCRUFFY 2 FLUFFY DOG GROOMING for the purpose of grooming my dog. I understand and am aware that all due care will be taken with my dog for the safety of the dog and the groomer.

OWNERS AGREEMENT FOR VETERINARY COSTS AND INDEMNITIES

I agree to allow SCRUFFY 2 FLUFFY DOG GROOMING to obtain medical treatment for my dog, if, in its sole discretion it appears that, he/she is ill, injured or exhibits any other behavior that would reasonably suggest that my Dog may need medical treatment.

Although accidents are very rare, there is a risk when dealing with pets. SCRUFFY 2 FLUFFY DOG GROOMING will inform you immediately of any incident that occurs or any dogs' condition that we notice. Your pet's safety and comfort is our number one priority. It is highly recommended that all pets be current on vaccinations, worming and flea treatments prior to grooming. By signing below, you indicate that you understand and agree to our terms of service; that you understand and agree to release and hold harmless SCRUFFY 2 FLUFFY DOG GROOMING, its owners, employees and affiliates from and against any and all liabilities, expenses, damages, and costs (including attorney fees) resulting from any service provided or injury (including death) to your pet(s) while in our care or afterward. You further authorize SCRUFFY 2 FLUFFY DOG GROOMING to transport your pet to a veterinarian in the event of an emergency, and agree that any resulting veterinary bills will be your sole responsibility.

I AGREE THAT I AM FULLY RESPONSIBLE FOR THE COST OF ANY SUCH MEDICAL TREATMENT PROVIDED TO MY DOG.

I HAVE READ, FULLY UNDERSTAND AND AGREE TO BE BOUND BY THE TERMS AND CONDITIONS SET OUT IN THIS AGREEMENT UNDER WHICH MY DOG IS TO BE GROOMED.

Owner's
Signature:

Printed Name:

Date: